

WORLDWIDE MANUFACTURER'S 20-YEAR LIMITED WARRANTY

1. Limited Manufacturer's Warranty

Indowud NFC Private Limited ("Manufacturer") warrants that genuine Indowud NFC boards and panels ("Product"), when properly transported, stored, conditioned, fabricated, installed, maintained and used for their intended and approved applications, will be free from material manufacturing defects for twenty (20) years from the original date of purchase, subject to the terms, exclusions and limitations of this Warranty. This is a limited manufacturer's product warranty only. It does not constitute a warranty of design, fabrication, workmanship, installation, furniture, joinery, supporting structures, coatings, laminates, adhesives, hardware or other products or materials used with the Product.

2. Worldwide Eligibility and Traceability

This Warranty may apply worldwide, provided the claimant can establish to the Manufacturer's reasonable satisfaction that the Product is genuine Indowud NFC Product and that a verifiable chain of supply exists from Indowud NFC Private Limited through its authorised importer, distributor or dealer, as applicable, to the original purchase.

The purchase should be registered with the Manufacturer or its designated authorised channel wherever a registration facility is provided. The claimant shall retain the original invoice or other satisfactory proof of purchase and, where available, Product identification, batch details and details of the authorised supplier. Failure to complete a registration form shall not by itself invalidate this Warranty where applicable mandatory law prohibits such a condition and the claimant can otherwise establish, by satisfactory documentary evidence, the authenticity of the Product, original date of purchase and traceable authorised chain of supply.

Products whose authenticity, source or chain of supply cannot reasonably be verified by the Manufacturer are not eligible for remedies under this voluntary Manufacturer's Warranty, except to the extent otherwise required by mandatory applicable law.

3. Warranty Coverage

During the Warranty Period, the Manufacturer warrants the Product against material manufacturing defects resulting in rot or decay, material delamination attributable solely to a manufacturing defect, abnormal swelling attributable solely to a manufacturing defect under normal and approved conditions of use, and material deterioration caused solely by termite or similar insect attack.

Normal dimensional movement, expansion, contraction, minor bowing, colour or surface variation, fading, weathering, UV-related changes and normal ageing shall not constitute manufacturing defects.

4. Conditions and Exclusions

This Warranty applies only where the Product has been properly transported, stored, conditioned, fabricated, installed, used and maintained in accordance with the Manufacturer's applicable technical specifications and recommendations.

The Warranty does not cover damage, deformation or failure caused or contributed to by improper storage, handling, fabrication, installation or maintenance, unsuitable design or application, defective workmanship, misuse, negligence, impact, excessive loading, inadequate support, inappropriate span or thickness selection, unsuitable substrates, fasteners, adhesives or supporting structures, structural movement, abnormal temperature or humidity, prolonged or abnormal moisture conditions, chemicals, solvents, salt or corrosive environments, fire, flood, natural events or circumstances beyond the Manufacturer's reasonable control. Warping, bowing or twisting caused or contributed to by unequal or unbalanced laminating, veneering, painting, coating, overlaying or covering of opposite surfaces is excluded. Sagging or deflection of shelves or

horizontal applications caused or contributed to by inadequate edge securing, excessive span, insufficient support, inappropriate thickness or excessive loading is also excluded.

The Manufacturer gives no warranty for laminates, veneers, paints, coatings, adhesives, hardware, fittings or other third-party products. Structural or load-bearing, underwater or continuously submerged applications are excluded unless expressly approved in writing by the Manufacturer. Indowud NFC Products must not be burned or used as fuel or as a heat source.

Product selection, suitability, project design, engineering, fabrication, installation and compliance with applicable local laws, regulations, standards and building codes remain the responsibility of the Purchaser and the relevant architect, designer, engineer, fabricator, contractor or installer.

5. Claims and Manufacturer's Remedy

A claim shall be notified in writing promptly after discovery of the alleged defect and, where legally permissible, within thirty (30) days of discovery. The claimant shall provide proof of purchase, available Product and batch identification, details establishing the chain of supply, photographs, fabrication and installation details and such other reasonable information as the Manufacturer may require.

The affected Product shall not be removed, destroyed, materially altered, repaired or replaced before the Manufacturer or its authorised representative has had a reasonable opportunity to inspect and, where necessary, test it, except where immediate action is reasonably necessary for safety or prevention of further damage.

If the Manufacturer determines that a material manufacturing defect covered by this Warranty exists, the Manufacturer shall, at its option and subject to mandatory applicable law, replace the affected quantity with the same or a reasonably equivalent Indowud NFC Product, or refund or credit an amount not exceeding the original invoiced purchase price attributable to the affected Product.

Any replacement shall be covered only for the remaining unexpired portion of the original twenty (20) year Warranty Period and shall not restart or extend that period.

6. Limitation of Liability

To the maximum extent permitted by applicable law, this Warranty covers the affected Product only. Indowud NFC Private Limited shall not be responsible under this voluntary Warranty for labour, fabrication, dismantling, removal, transportation, freight, reinstallation, refinishing, replacement of adjoining materials, loss of use, delay, loss of profit or business, or any indirect, incidental, special or consequential loss or damage.

To the maximum extent permitted by applicable law, the Manufacturer's aggregate liability under this Warranty shall not exceed the original invoiced purchase price of the quantity of Product determined to have a material manufacturing defect covered by this Warranty.

Nothing in this Warranty excludes or limits any liability that applicable mandatory law does not permit to be excluded or limited.

7. Importers, Distributors, Dealers and Sellers

An authorised importer, distributor or dealer acts in its own respective capacity in the distribution and sale of the Product. Where applicable, obligations relating to importation, placing the Product on the local market, local regulatory compliance, sale, installation and consumer-facing sales or after-sales obligations remain with the relevant importer, distributor, dealer, retailer, seller or other responsible party to the extent imposed upon that party by applicable law.

Where the Product is purchased from an importer, distributor, dealer, retailer or other seller, the Purchaser's contract of sale is with that seller. This voluntary Manufacturer's Warranty does not, by itself, make Indowud NFC Private Limited the local seller, importer, installer, contractor or service provider.

No importer, distributor, dealer, retailer, representative, fabricator, installer or other person has authority to modify, enlarge or extend this Warranty or make any additional warranty, guarantee, representation or commitment binding upon Indowud NFC Private Limited unless expressly authorised by the Manufacturer in writing. Any additional warranty, guarantee or representation independently given by another party shall remain that party's responsibility and shall not enlarge the obligations of Indowud NFC Private Limited, except where mandatory applicable law provides otherwise.

8. Mandatory Rights and Local Laws

This is a voluntary commercial Manufacturer's Warranty provided in addition to mandatory statutory rights, if any, applicable in the country where the Product is purchased or supplied.

Nothing in this Warranty is intended to exclude, restrict or transfer any consumer right, product-liability obligation or other liability that applicable mandatory law does not permit to be excluded, restricted or transferred.

Where any provision of this Warranty conflicts with mandatory applicable law, that provision shall be modified or limited only to the minimum extent necessary to comply with such law, and all remaining provisions, exclusions and limitations shall continue to apply to the fullest extent permitted by law.

9. Governing Law and Jurisdiction

This Manufacturer's Warranty is issued by Indowud NFC Private Limited, manufacturer of the Product in Chennai, Tamil Nadu, India.

Subject to mandatory governing-law, consumer-protection and jurisdictional provisions that cannot lawfully be excluded or restricted, this Warranty shall be governed by the laws of India and any dispute, claim or proceeding arising solely from this voluntary Manufacturer's Warranty shall, to the maximum extent legally permissible, be subject to the exclusive jurisdiction of the competent courts at Chennai, Tamil Nadu, India.

10. General

Technical literature, test reports, certificates, samples and marketing materials provide Product information and shall not create an additional warranty unless expressly incorporated into this Warranty in writing by an authorised representative of Indowud NFC Private Limited.

No amendment, extension or modification of this Warranty shall bind the Manufacturer unless expressly made in writing by its duly authorised representative. If any provision is invalid or unenforceable in a particular jurisdiction, it shall be limited or severed only to the extent necessary without affecting the validity of the remaining provisions.

Warranty Issuer: Indowud NFC Private Limited, Chennai, Tamil Nadu, India

Territory: Worldwide, subject to eligibility and traceability requirements stated herein

Warranty Period: Twenty (20) Years from the original date of purchase

Effective : August 2026

Version: INFC-WW-20Y-2026-V1

Website: www.indowud.com

Warranty Registration / Claims: sales@indowud.com